

THE ASSOCIATION OF BURUNDIAN COMMUNITY OF SOUTH AUSTRALIA INC

Annual Report 2009-2010



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TABLE OF CONTENTS

About ABCSA-----	2
Governance-----	5
Membership-----	8
Chairperson's report-----	9
Office Coordinator's report-----	10
ABCSA Strategic Plan 2010-2012-----	16
Financials-----	17

ABOUT ABCSA

The ABCSA is a non-profit organisation run by a Management Committee comprised of interested persons in the community and volunteers. The Management Committee meet regularly to discuss and make decisions concerning the Community Welfare services.

The Centre has an Office Coordinator who is employed by Vietnamese Community Association of SA (VCASA) which provides mentoring assistance to ABCSA through the DIAC project. The Office Coordinator's role is to oversee the social welfare services provided by the ABCSA and manage the Centre; this would include applying for funding, organising centre programs, recruit staff/volunteers, and training staff/volunteers. The Office coordinator reports directly to VCASA and indirectly to ABCSA Management Committee.

The ABCSA hosts a number of social welfare services for Burundian people to meet the needs of the Burundian people from different age groups.

ABCSA started in early 2005 on voluntary basis by welcoming new arrivals and providing information sessions to Burundians. Throughout that period the ABCSA started to apply for grants which helped to assist Burundians. The ABCSA received small donations to run events and community meetings. Those small donations helped the community to organize a cultural independence event. The event has connected the community to others organizations and communities such as the City of Playford, Salsibury, ARA, Multicultural and other different Australian organizations.

In 2009, the ABCSA opened its office in Davoren Park. The office was funded by Lutheran Community Care SA which provided office materials and volunteers support. The ABCSA got a grant from the Department of Immigration and Citizenship (DIAC) for the purpose of empowering the self-governance and becoming an independent organization. The grant is helping the ABCSA to provide services to the Burundian community.

In the project of empowering the ABCSA, the Vietnamese Community in South Australia Chapter is currently mentoring the ABCSA to reach its potentiality in community management. The ABCSA got also small grants to assist better volunteers and to prepare the current event of cultural independent day in July 2010.

The Centre provides a chance for the community to meet people in their local area (through home visits), assisting members with various settlement issues and develop networks of support and care that extend beyond the walls of the house and contributes to the well-being of the community.

The strength of ABCSA is in its openness and flexibility. The ABCSA aims to respond to community needs in a relaxed and informal style that encourages active participation. We hope that people will be encouraged, through Centre involvement, to develop and enrich their lives, recognize their strengths and improve their weaknesses, at the same time accepting and appreciating the differences between people.

The ABCSA is a living, growing, active part of the Burundian Community in Australia, and aims to continue to meet the needs of Burundian SA residents – so, if you have any comments, criticism, praise or ideas, please don't hesitate to share them with us.

Vision

We, the Association of Burundian Community of South Australia, seek to be known as an independent organisation. We aim to:

- Address the needs of all Burundian Australian people in a professional manner.
- Be committed to best practice and innovative work to build a stronger Burundian Community in South Australia that can positively contribute to the social, cultural and economic growth of Australia.
- Assist Burundian Community to integrate into Australian multicultural society.
- Be committed to the best working relationship towards developing a cohesive infrastructure and ownership of a Community Centre.
- Be recognised by all Government and Non-government organisations as the peak organisation for addressing settlement and social issues associated with Burundian community in South Australia.
- Be a leader in relation to humanitarian settlement, innovative clients and community development among new and emerging communities.

Mission Statement

The Association of Burundian Community of South Australia aims to serve the interests of all Burundians in South Australia with the aim of building united and vibrant community that can make a positive contribution to our multicultural society.

Our Values

We strongly believe in upholding the following values when conducting our work:

Respect: We believe that our clients deserve the utmost as persons, regardless of their belief, customs, physical, mental or legal situation.

Social justice: We believe that everyone is equal; our core business is to assist the most disadvantaged people in our community

United: We endeavour to uphold the united spirit in our community in achieving the organisation's vision.

Integrity: We value honesty, and we will conduct ourselves with the highest ethical standards

Partnership & Teamwork: We believe that the best outcome for our clients and our workers are achieved through teamwork among our workers and with other agencies.

BOARD OF MANAGEMENT

NAME

POSITIONS



MUHAMA YOTHAM

PRESIDENT



ASSINA NTAWUMENYA

VICE-PRESIDENT



ALEX NTATIYE

SECRETARY



ELIAS KABURA

TREASURER



GAMARIEL MUCHONDO

PUBLIC OFFICER



LIDIA INARUKUNDO

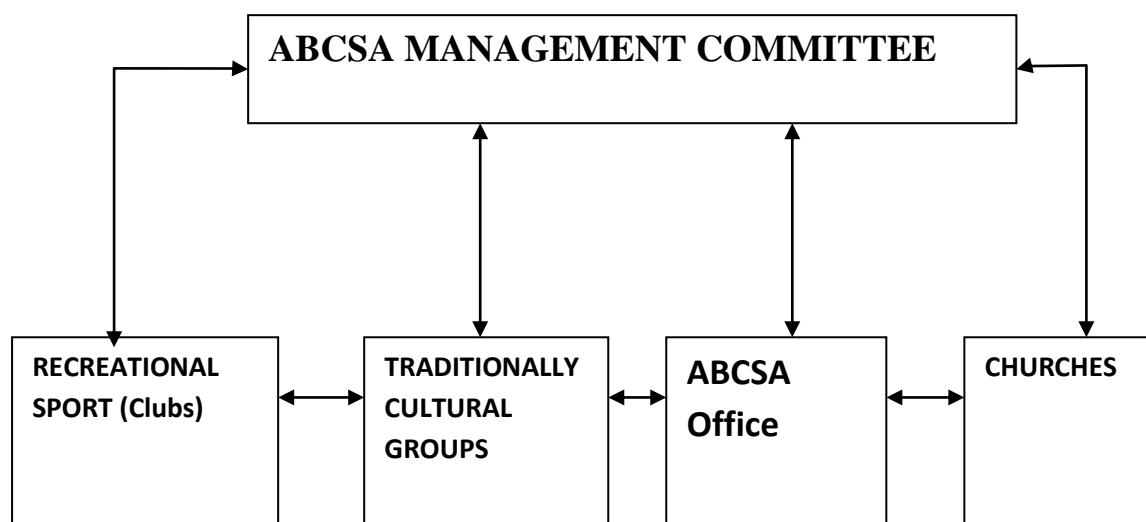
WOMEN'S REPRESENTATIVE



JOEL HAKIZIMANA

SOCIAL COORDINATOR

ORGANISATIONAL STRUCTURE



STAFF

The Burundian Association of South Australia has three staffs. There is Modeste Hatungimana who is an Office Coordinator, Elias Kabura and Donatien are both Volunteer Support workers. They support volunteers to do office works by rostering them to different services such as home visits, transport...

Volunteers are also doing a great work for ABCSA. They are assisting the community members who are facing settlement issues also they are helping in the development of the organisation.

ABCSA STAFF TEAM AND VOLUNTEERS



Modeste **HATUNGIMANA**

Office Coordinator



Elias **KABURA**

Volunteer Support Worker



Donatien **NTIKAHAVUYE**

Volunteer Support Worker

VOLUNTEERS

Alfred NKURUNZIZA	Volunteer
Charles NZOHABONAYO	Volunteer
Egide SIFA	Volunteer
Festus MUGENZI	Volunteer
James NYANDWI	Volunteer
Gerson BAZIRUWIHA	Volunteer
Margeret MPAWENAYO	Volunteer
Rodrigue SIKUJUA	Volunteer
Didace BALUSASIYEKO	Volunteer
Edward NDUWAYO	Volunteer
Elias KABURA	Volunteer
Evariste Manirakiza	Volunteer
Evariste NDAYITWAYEKO	Volunteer
Jean Bosco MISIGARO	Volunteer
Jacob NDUWAMUNGU	Volunteer
Yustas BANGIYINAMA	Volunteer
Samson KIRIBATA	Volunteer

MEMBERSHIP

To be a member to ABCSA, any Burundian is required to pay \$ 5 every month. Below there is a list Burundians who have contributed during this year.

YOTAM MUHAMA
MARGARET MPAWENAYO
ELIAS KABURA
BEATRICE NIYONKURU
ASSINA NTAWUMENYA
CHARLES NZOHABONAYO
LIDIA INARUKUNDO
ALEX NTATIYE
GORETH BARANYIZIGIYE
DIDAS BARUSASIYEKO
ROSE NZIKWITONDA
VERONICA
NKUNDWANAYO
BEATRICE AHISHAKIYE
JOEL HAKIZIMANA
DIANNE BIGIRIMANA
PRISCA NDUWAYO
CHRISTINA KABURA
GAMALIEL MUCONDO
BENJAMIN NZISABIRA
GABRIEL NTAHOKAGIYE
MARIA BARAGENGANA
BONIFACE NTIBAZONKIZA
CHRISTINA KARAGWE
HERMAN
ITANGAKUBUNTU
ALEXIS NSABIMANA &
WIFE
YUSTAS BANGIYINAMA
CYRIAQUE
NIJENAHAGERA
LAZARUS &
EMMANUELLA
EMANUEL AND CHANTAL
JAMES NYANDWI
SIFA EGIDE

LEO NITEREKA
MINANI IMMACULEE
ESPERENCE NYANDWI
FELICITE MUKAGASANA
THARCICE NDIKUMANA
JEAN DE DIEU
HAKIZIMANA
CLAUDINE IRAFASHA
ANDRE NTIBESHA
YORANDA
SOLANJE
FIDEL SINZOYIHEBA
ELIAS MANIRAKIZA
MAONYESHO MUKUNDA
JAPHET NTANOBAGIRA
MARCELLINA KANANI
MODESTE HATUNGIMANA
BOSCO HAKIZIMANA
DANIEL NIYONGABO
JOSEPHINE NDAYISENGA
WILLY NIYOMBABAZI
JULIETTE KIMBA
JACKSON MUTSIRI
MADAME JACKSON
BOSCO (ANTOINE)
MODESTE & NOADIA
JOASEPHINE NDAYISENGA
DONATIEN NTIKAHAVUYE

CHAIRPERSON'S REPORT

I would like to welcome you all to the General Meeting of 2010. For many of Burundians, this time of the year is when people get time off from school and work hence able to catch-up with our friends and relatives. As an organisation, we use this time to organise a General Meeting so that we can give you a summary of what happened during the whole year and received comments from you which can help to improve our future plans.

Like other years, this year has been very challenging in different issue but also very rewarding. Among many, we managed to achieve the followings:

- The ABCSA continues to learn and develop through SGP grant which is a mentoring project between Vietnamese community and ABCSA
- The ABCSA managed to organise a second Independence Day which was attended by more than 500 people. The ABCSA received many positive comments on the event.
- The ABCSA has launched a website where Burundians and other individuals can get information related to the organisation
- The ABCSA managed to secure a grant from Community Benefit SA which allowed us to employ a worker.
- The ABCSA managed to apply more than 6 other grants in which some of them have been unsuccessful and others are still on waiting.
- To meet with needs, Management Committee committed to meet fortnightly instead of monthly in order to discuss and make decisions on different emerging issues.
- The ABCSA managed to organise Youth event and it is still working with young to make more progress and have their own leadership.
- The ABCSA managed to organise Anti-poverty event in October and was well attended. Two groups from the community performed.
- Where need, the Management Committee continued to act as mediators in some families with domestic violence issues or other family problems.
- The ABCSA continued to strengthen our relationship between Vietnamese community by enhancing training to volunteers, English classes, home visits, policies making
- The Management Committee continue to work together with Office Coordinator and other 2 workers to improve our office and services provided by the ABCSA.
- The ABCSA managed to secure some Christmas Gifts and will be distributed next week to eligible kids/families
- The ABCSA continued to strengthen relationship with other service providers such as city of Playford, Lutheran Community Care, ARA, Families SA.

At the same time, our organisation is still facing the following challenges:

- Poor means of communication between the ABCSA as an organisation and its members. The ABCSA tends to use emails but not many people with such access. The ABCSA has managed to use phones, letters and flyers but still it hasn't helped much.

- Poor contribution from members hence unable to grow financially.
- Lack of interest from community members who still think that community issues are wastage of time
- Lack of strong relationship between ABCSA and other sub-groups in the community.
- On-going challenges to meet with our growing organisation.

During the coming year 2011, our organisation is planning to achieve the following issues:

- Continue to seek and secure fund to increase capability financially of our office and ABCSA as whole.
- Apply for SGP grant which is a key for our growth
- Enhance clear infrastructure which will help to collect require contributions from interested members
- Continue to build good relationship between groups in the community and other external organisations
- Continue helping our community members to integrate better in the society.
- Organise different fund raising and one is already planned in February 2010.
- Organise General Election before June 2011

Finally, on behalf of Board of Management of ABCSA and all workers, I would like to wish you all MERRY CHRISTMAS AND HAPPY NEW YEAR

Muhama Yotham

ABCSA President

OFFICE COORDINATOR'S REPORT

During the period of 2009-2010, the ABCSA has got three projects to run for the sustainability of the organisation and community members.

A. DIAC Project: Funded by Australian Department for Immigration and Citizenship



Burundian Community Development Project Team and the mentor

Aims:

The project aims to enhance the capacity of the Association of Burundian Community in SA (ABCSA) through the development of its governance and management system. The project also seeks to enhance the community capacity through development of human resource capacity. By achieving these objectives, the project aims to enhance the independent for the ABCSA which they will eventually be able to provide social and welfare support services to their members.

This is a pilot project which initiated between DIAC and the two communities. The Vietnamese Community in SA has been considered as being one of the long settled communities with refugee experiences. The Burundian Community, in the other hand, is a new emerging community, whose members also have been long suffered from torture and trauma prior to their arrival to Australia. Through the similarity in refugee experience, the two communities found it was easy to establish a sympathetic response and support from the community members toward the project.

The project sought to develop a mentor relationship between the two communities, in which the newly developed community would be supported and mentored to become independent and able to provide service to their own members.

The project developed through a community consultative process. In May 2009, prior the development of the proposal work plan to the department of Immigration & Citizenship, a consultation was conducted with the Management Committee of ABCSA through using SWOT analysis.

Both the Vietnamese Community and the Burundian community have shown a strong leadership in committing to the success of this project. Therefore, although the project has not been started until December 2009, by the end of June 2010, the project has been able to achieve the project's objectives.

The Burundian Project Steering Committee was set up in January and has been since provide tremendous support to the project officer and managers. The Committee provide guidance to both Vietnamese and Burundian staff with their expertise and experiences. The Committee met regularly on a monthly basis. Members of the committee comprise representatives of Burundian community, Vietnamese community, Family SA, Drugs and Alcohol Service SA, Australian Refugees Association and Playford Council.



The Steering Committee members

Enhancing the ABCSA's governance capacity

A number of policies and training for the Management Committee on governance have been done. Governance policies have also been developed for the ABCSA, including financial management, delegation of authority, policy development policy, and OH & S policy, Service Users' rights and responsibility, National policy check policy, Roles and responsibility, Critical incident report, Code of ethics, and borrowing office equipment procedure.

In March 2010, A Planning Day was conducted with ABCSA's staff & volunteers, management committee, community / religious leaders and members of the Burundian community. The results of the Planning Day have been used as the foundation to develop the organisational two year Strategic Plan for 2010 – 2012.

In addition, during this period, various training sessions on governance has been provided to the Management Committee and community leaders. Through the Governance training, community leaders have also worked together to develop the organisation's values, principles and mission statement. These have also become the guiding principle for

management committee, staff and volunteers toward the development of the strategic plan for the Association of Burundian Community SA.



Community Planning Day

Enhancing the management system

In order to achieve this, staff have been trained to develop policy and improve their knowledge and skills in office management, including human resource management and project development. During this 6 month period, Burundian staff was mentored on office and human resource management.

In further credibility of management system for the ABCSA, staff and community leader were also linked to Advance Diploma for Community Service Management through CANH's workforce development.

In addition, the project also aims to enhance the ABCSA through the enhancing their volunteers' capacity to deliver social welfare services to their community. In order to achieve this, A volunteer training program were developed and provided to volunteers to equip them with knowledge and skills to enable them support the newly arrivals to successfully settle into the community. Within this period, 30 community members and leaders have registered for the training.

By the start of July 2010, 17 community members and leaders have applied to become volunteers. Throughout this period 11 training topics were covered included: Introduction to the Project, Mentoring Model, Communication skills, Conflict resolution and Mediation, Reflective practice, Alcohol knowledge, Depression.

Volunteer management policy was also developed to ensure there is an effective and supportive system for volunteers. Feedback from the volunteers and community leaders who attended the volunteers training was positive and their confidence in applying these skills and knowledge to practice in assisting their community members have been increased.

The Project has also established a communication system between the ABCSA to the members of the Burundian community as well as the wider community through the development of a bi-lingual website. The website was planned to be launched at the Community Independence Day. This website has enabled the ABCSA to provide

information about their services that offered to the community, as well as information about different groups in the community. Staff and volunteers from ABCSA were also received training to develop and up load information to the website, thus they can continue to add or update information in the website. This would ensure the sustainability of the website beyond the project.

Develop and setting up an infra-structure for the Burundian community through the setting up of the office and equipment, to be used as a community welfare office to provide services to community members. In addition to the development of the organisational document such as mission statement, organisational values and principles, the development of Logo for the ABCSA has been one of the steps toward validating its identity.



Volunteer's training

B. COMMUNITY BENEFIT PROJECT: Funded by Community Benefit SA



Started on the 7th October, the ABCSA has employed a Volunteer support worker who is assisting volunteers to deliver services to community members. Fundraising event is another task that the worker will intend to do during this project.

Community members have receive educative information through information sessions through this project: Two have been organised, these include:

- Information on health run by Primary health care from Davoren Park
- Parenting program: Parents' rights done in collaboration with ARA, Legal Services & ABCSA

C. ACE PROJECT

Working in partnership with the VCASA, the ABCSA is providing English language to Burundians living in the northern area approximately 8 to 10 people are attending the class.

D. ABCSA SERVICES

The ABCSA is a non –profit organization providing settlement services for refugees especially those from African background. The services include:

- Casework: advocacy and referrals...
- Provision of information on suitable services available such as education, housing, employment,
- Work with families: Home visits for most vulnerable families and frail people
- School visits
- Community English Class

Modeste HATUNGIAMNA

ABCSA Coordinator

STRATEGIC DIRECTIONS

GOAL1. Service delivery

The ABCSA will provide assistance and support to Burundian people living in South Australia in order to promote their wellbeing. The Association will advocate on behalf of Burundian people for settlement related issues in order to enhance their self-esteem and independence. The Association will focus on prevention and early intervention in delivering its services.

GAOL 2. Community development

The Association will continue to improve the office with appropriate office equipment and continue its quest to develop a stable, localised and affordable community centre.

Gaol 3. Staff development and human resources

The Association will enhance the capacity of paid staff and volunteers by providing training to improve their skills and knowledge, in order to provide quality services to community members. The Association will aim to attract and retain quality staff.

Gaol 4. Integration

The Association will acknowledge cultural differences in order to enhance an understanding and raise awareness for mainstream organisations and for Burundian people.

Gaol 5. Cultural Preservation

The Association will link to different groups in the Burundian community to assist and empower them in their cultural activities to enrich the multiculturalism of South Australia.

Gaol 6. Fundraising

The Association will develop and implement fundraising events/activities in order to sustain the activities of the Burundian community.

FINANCIALS

THE ASSOCIATION OF THE BURUNDIAN COMMUNITY OF SOUTH AUSTRALIA INC'S FINANCIAL REPORT FROM 30 JUNE 2009 TO 16 DECEMBER 2010

Income	Amount \$
Grants (GST exclusive): Multicultural SA (camera)	\$500.00
City of Playford (Indep. Day)	\$4200.00
DFACS (Volun. Materials)	\$4600.00
CBSA (Volun. Support Project)	\$15000.00
CBSA (Volun. Furniture)	\$5000.00
CANH (Anti-poverty week)	\$660.00
YouthJet (Youth activities)	\$500.00
Community Membership Contributions:	\$1160.00
Existing balance 30 June 2009	\$632.84
GST gross-up payments (only enter if registered for GST)	N/A
Interest received on grants	\$0.00
TOTAL	\$32,252.84

Financial Statement of Expenditure

	1	2	3
	Item / Activity	Costs	Balance
Grants			
Multicultural SA (camera)	camera	\$500.00	\$0.00
City of Playford (Indep. Day	ABCSA Indep. Day	\$4200.00	\$0.00
DFACS (Volun. Materials)	Laptop, BBQ, Project.	\$4600.00	\$0.00
CBSA (Volun. Support Project	Salary, Vol. activities	\$3,079.09	\$11,920.91
CBSA (Volun. Furniture)	ABCSA Inc. Equipm.	\$0.00	\$5000.00
CANH (Anti-poverty week)	Anti-poverty week eve.	\$660.00	\$0.00
YouthJet (Youth activities)	Youth & children event	\$500.00	\$0.00
Community Membership Contributions & Existing Bal.	Postage, CANH, com. Materials & events	\$1207.66	\$459.59
ABCSA Inc's Account fees	Withdrawals fees	\$88.35	-
TOTAL		\$14,872.34	\$17,380.50

Elias KABURA

Treasurer