



**The Association of the Burundian
Community of SA**



Annual report 2010-2011

TWENTY ELEVEN ERA OF CHANGES WITHIN ABCSA



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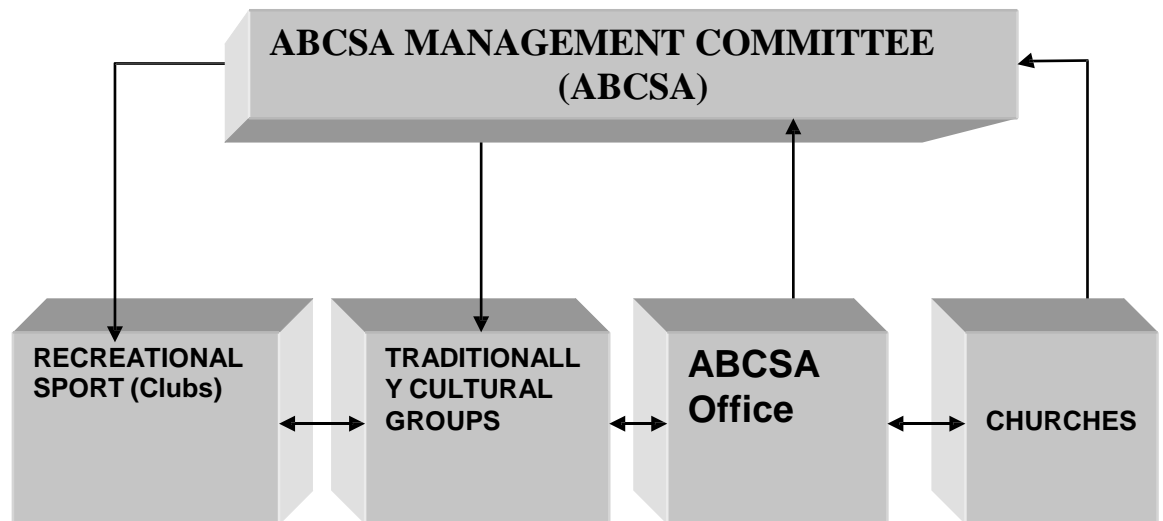


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ORGANIZATIONAL SERVICE STRUCTURE

THE ASSOCIATION OF THE BURUNDIAN COMMUNITY OF SA



MANAGEMENT COMMITTEE 2010-2011

President	Charles NZOHABONAYO
Vice-President	Donatien NTIKAHAVUYE
Secretary	Andrea NTIBESHA
Treasurer	Cyriaque NIJENAHAGERA
Public Officer	Egide SIFA
Social Coordinator	Joel HAKIZIMANA
Women Representative	Capitoline NIMBONA
Women Representative	Fidelite
Youth Representative	Remy BARUTWANAYO
Youth Representative	Elivanie NIRERA

President



Vice-President



Public Officer



Women Representative



Youth Representative



Social Coordinator



Youth Representative



STAFF AT ABCSA 2010-2011

Office Coordinator

Mr Modeste HATUNGIMANA

Community Support Worker & Book Keeper

Mr Elias KABURA

Men's Shed Project Worker

Mr Jean Bosco MISIGARO

Coordinator



Comm. Support Worker



Men's Shed Worker



ACKNOWLEDGEMENTS

Funding & Sponsorships

On behalf of the Association of the Burundian Community of SA, I would like to thank the following Government departments and NGO organizations for their support and partnerships that have enabled the ABCSA to develop and implement appropriate services to Burundians and other Africans in South Australia. These include: Department of Immigration and Citizenship (DIAC), Families SA Department of Refugees and Families, Multicultural SA, Community Centres SA.

Partnerships

The ABCSA would like to thank the following partners who have been supportive by providing in-kind support to ABSA and its members. Their partnership and support have been most valuable in ensuring the best practice model is implemented in providing service to the disadvantaged groups in our community. Those include: Members of Peachey Place (Playford Council, Lutheran Community Care, Housing SA); Hepatitis C Council of SA.

ABCSA'S VOLUNTEERS

The Association of the Burundian Community of SA would strongly like to thank all volunteers who have given their time and commitment to assist the Burundians and other Africans through the welfare office.

Alfred	Nkurunziza	Issa	Hassan
Gerson	Baziruwiha	Heleman	Itangakubuntu
Didace	Balusasiyeko	Goreth	
Samson	Kiribata	Jacob	Nduwimana
Evariste	Manirakiza	James	Nyandwi
		Jean	
Yustas	Bangirinama	Bosco	Misigaro
Willy	Niyombabazi	Joseph	Ndizeye
Evariste	Ndayitwayeko	Jacqueline	Nahimana
Festus	Mugenzi	Rodrigue	Sikujua



FINANCIAL MEMBERS

BEATRICE NIYONKURU	Issa Hassan	PHILBERT HAKIZIMANA
BENJAMIN NZISABIRA	JAPHET NTANOBAGIRA	RAMATHAN HUSSEN
FIDEL SINZOYIHEBA	JAPHET NTANOBAGIRA	REMY BARUTWANAYO
LIDIA INARUKUNDO	Jean de Dieu Nsabimana	RODRIGUE SIKUJUA
ALEX NTATIYE	JOEL HAKIZIMANA	SABIYUMVA CLAUDE
ALFRED NKURUNZIZA	JOSEPH NDAYIZEYE	SALVATOR NDARUHUTSE
ALFRED SIBOMANA	Josephine Ndayisenga	SAMSON KIRIBATA
ALIDA ALEX Nsabimana	JULIENNE NIYONKURU	SAMUEL NDABARINZE
ANDREW NTIBESHA	KOFI MUHINDO	SAMUEL RIVAKUMUREMYI
ANTOINE MPITABAKANA	Leo NITEREKA	SAMUEL TUYISABE
ANTOINE MUTSIRI	LILIAN IRAKOZE	SAVERA NYANDWI
ANTOINETTE NIZIGIYIMANA	LILIAN MUGISHAWIMANA	SHANTAL SIKUJUWA
ARED NIYITUNGA	LOUIS DESIRE	SYLVIA NGENDERIMANA
ASSINA NTAWUMENYA	LUBEN NDUWAYO	TRESOR NIYONKURU
Boneventure Iyamuremye	MAGADALEINE NIZIGIYIMANA	VIOLETTE KABURA

BOSCO HAKIZIMANA	MANASE KAYANDA	VIOLETTE NDIKURIYO
CAPITOLINA NIYIMBONA	MAONYESHO FIACRE	WILLY NIYOMBABAZI
CHANTAL MUKANTETE	MARCELLINE KANANI	YUSTAS BANGIYINAMA
CHARLES NZOHABONAYO	MARGARET MPAWENAYO	FIDELITE NKURUNZIZA
CLAUDE HAKIZIMANA	MARIA BARAGENGANA	FIKIRIYA
CLAVER BIGIRIMANA	MARIA NDAYISENGA	GABRIEL NTAHOKAGIYE
CYRIAQUE NIJENAHAGERA	MAURICE BARAGENDANA	GAMARIEL MUCHONDO
DEO HATUNGIMANA	MELANCE NDIHOKUBWAYO	GERALD YOTHAM
DESIDERATTE MACUMI	MODESTE HATUNGIMANA	GERSON BAZIRUWIHA
DONATIEN NTIKAHAVUYE	MOSES NAYIGIHUGU	Hamida Rajabu
EGIDE SIFA	MUHAMA YOTHAM	Ismael Yahya
ELIAS KABURA	NASHE NIYOKWIZIGIRA	ETIENNE NDIKURIYO
ELIAS NTUYAHAYO	NICOLAS NKURUNZIZA	EVANGELINE & SAMWUEL
ELIZABETH NDINZEMENSHI	NIYIKIZA OMER	FAUZIYA NIYONKURU
ELIZE NIYONKURU	NYANDWI JAMES	Festus MUGENZI
EMILE NKURUNZIZA	Oscar Yankunze	PASCAL NKUNDUMUKIZA
EMMANUEL BIZIMANA	PASCAL NGENDAHAHO	
PELAGIE NTAONAYIGIZE	PATRICK NTAKIRUTIMANA	

Future youth mentors



ABCSA VISION & VALUES

Vision

We, the Association of Burundian Community of South Australia, seek to be known as an independent organisation. We aim to:

- Address the needs of all Burundian Australian people in a professional manner.
- Be committed to best practice and innovative work to build a stronger Burundian Community in South Australia that can positively contribute to the social, cultural and economic growth of Australia.
- Assist Burundian Community to integrate into Australian multicultural society.

- Be committed to the best working relationship towards developing a cohesive infrastructure and ownership of a Community Centre.
- Be recognised by all Government and Non-government organisations as the peak organisation for addressing settlement and social issues associated with Burundian community in South Australia.
- Be a leader in relation to humanitarian settlement, innovative clients and community development among new and emerging communities.

Our Values

We strongly believe in upholding the following values when conducting our work:

Respect: We believe that our clients deserve the utmost as persons, regardless of their belief, customs, physical, mental or legal situation.

Social justice: We believe that everyone is equal; our core business is to assist the most disadvantaged people in our community

United: We endeavour to uphold the united spirit in our community in achieving the organisation's vision.

Integrity: We value honesty, and we will conduct ourselves with the highest ethical standards

Partnership & Teamwork: We believe that the best outcome for our clients and our workers are achieved through teamwork among our workers and with other agencies.

PRESIDENT'S REPORT



I am pleased to present the Annual Report of the Association of Burundian Community of South Australian in my first year as Chairman.

In last two years the Association of Burundian Community of South Australian has been working closely with the Vietnamese community in order to promote and develop our community leadership. I am pleased to say that now we are operating as an independent organisation.

To assist with the settlement of new migrants, the Department of Immigration has provided grants to our community in order to assist our community members. The ABCSA managed to secure the SGP grant which allowed us to employ two workers. The Management Committee continues to work together with the Office Coordinator and other 2 workers to improve our office and services provided by the ABCSA to clients.

The ABCSA continued to strengthen relationship with other service providers such as City of Playford, Lutheran Community Care, Playford Primary Health Care, Centrelink, Vietnamese Community of SA, Australian Refugee Association, Families SA and Housing SA, etc.

With the cooperation and collaboration of Housing SA, Playford Council, Lutheran Community care and Playford Primary health Care, we opened the Peach Place centre where the ABCSA has a new office and three staffs working from Monday to Friday except Wednesdays. With other various grants, the ABCSA continued to deliver training to volunteers and services to our community members.

The ABCSA managed to organise Anti-poverty event in October on 16 October 2011 and was well attended. The ABCSA managed to apply more than 6 other grants in which some of them have been unsuccessful and others are still on waiting for the feedback.

To respond to some of the needs, Management Committee committed to meet fortnightly instead of monthly in order to discuss and make decisions on different emerging issues within our community.

As new management committee, we have put in place an advisory committee comprised by wise women and men from different socio-cultural groups to act as mediators in some families with some issues such as family conflicts or other family related problems.

To make sure we are working with all community groups, we created a new youth position in the management committee and strengthen women position by adding another women postal representative.

I also would like to highlight the big part of the participation of the Association of Burundian Community of South Australian in African Cup 2011, which yet again has been a great success. The ABCSA managed to host this year's African Cup where about 12 African community teams were represented to compete. The African Cup Championship provides an opportunity for African communities to showcase their sport ability while demonstrating their pride in their Australian citizenship.

As new and emerging organisation still need to overcome some challenges essentially due to poor communication between the ABCSA as an organisation and its members. The ABCSA tends to use emails but not many people with such access. The ABCSA has managed to use letter mails phones and flyers but still it hasn't helped much. The ABCSA needs to increase its member's awareness of the contribution issue in order to grow financially.

ABCSA also needs to strengthen the relationship between ABCSA and other sub-groups in the community. On-going challenges to meet with our growing organisation.

Nevertheless ABCSA has ambitious goals in next coming year 2012 such as:

- Continue to seek and secure fund to increase capability to financially assist our office and ABCSA as whole.
- Apply for SGP grant which is a key for assisting Burundians
- Enhance clear infrastructure which will help to collect required contributions from interested members
- Continue to build good relationship between groups in the community and other external organisations
- ABCSA is planning to make a federation with other interstate Burundian communities

- As growing community, ABCSA needs its own infrastructure to deliver better services
- Organise next independence day which will gather all Burundians living in Australia
- Continue helping our community members to integrate better in the society.
- Organise different fund raising and one was already planned in February 2010.
- Organise General Election before June 2012

Finally, on behalf of Board of Management of ABCSA and all staff, I would like to extend my sincere thanks to all services providers for your ongoing support and wish you all MERRY CHRISTMAS AND HAPPY NEW YEAR.

Charles Nzohabonayo

ABCSA President



COORDINATOR'S REPORT

It is now almost six years that the Association of the Burundian Community of SA (ABCSA) has been working hard to achieve its main objective. The association tried to help Burundian members who came mostly from refugee background to settle and integrate well in South Australia by developing social activities and assisting to achieve their financial independence as quickly as possible while maintaining their culture, values and unity.

One of the highlights of this year for the Association of the Burundian Community was related to the “**End of Community Development Pilot Project**” between the Vietnamese Community in South Australia / SA chapter and The Association of the Burundian Community of SA.

As reminder, the Vietnamese Community in Australia / SA chapter (VCASA) receives funding from the Department of Immigration and Citizenship to conduct a two year community development project, in which the VCASA provides mentor support to the Association of Burundian Community of SA (ABCSA) to develop the organization governance and management system.

The second half of this year which I would name it as “**THE TWENTY ELEVEN ERA OF CHANGES**” within ABCSA, was the End of Community Development Pilot Project which was characterized by various achievements for the organization.

When I took over as Coordinator in two years ago, assisted by the mentor, I worked collaboratively with staff, volunteers, management and other networking organizations for the purpose of achieving organization's aim and strategic plan.

It is my honour to present this 2011 report to you. As indicated above, this year's achievement can be divided into two parts. The first one is related to “**End of Community Development Pilot Project**” (June 2011), the last part is after the end mentoring project till now. The last period was characterised by the ABCSA going to the next level of working independently and joining a strong working partnership with other organisations such as Lutheran Community Care, Playford Council and Housing SA. The launch of this partnership was launched by Hon Michael O'Brien MP Minister for Finance and Public Sector.

MOST IMPORTANT ACHIEVEMENT OF THE FIRST PERIOD (June 2011)

Objectives Met During The Second Mentoring Period:

OBJECTIVE ONE

BUILDING CAPACITY OF COMMUNITY IN TERMS OF GOVERNANCE AND MANAGEMENT

Develop and implement policies and procedures to equip the management and volunteers with the requisite knowledge to effectively manage a community organization and the delivery of services. 21 Policies, procedures and more than 18 organisational documents were developed, these include: *Financial Management policies, Governance policies, Risk Management policies, OH&S policies, Code of Ethics policies, Recruitment & Staff support policies and Service Delivery policies.*

OBJECTIVE TWO

- Enhance the ABCSA's capacity to manage and develop services to the Burundian community.
- Developing and implementation of strategic plan
- Assist ABCSA to organize and implement different fund raising activities to generate income within the organization

Fundraising event



OBJECTIVE THREE

IDENTIFYING THE COMMUNITY GOALS, INTERESTS, ISSUES AND NEEDS AND ABLE TO ADDRESS ITS NEEDS INDEPENDENTLY

Volunteers were provided with an opportunity to practice their skills learnt through the delivery of practical support services to individuals and families from the SGP project target group, of Burundian background and Africans.

OBJECTIVE FOUR

INITIATING AND MAINTAINING POSITIVE PARTNERSHIP RELATIONSHIP WITH MAINSTREAM PROVIDERS WHICH FACILITATE AN ACCESS AND EQUITY PROCESS FOR CLIENTS.

The ABCSA has initiated and maintained networking with other government and NGO services / agencies to address the needs of the Burundian people.

Social networking



The ABCSA has been able to maintain and developing a working network, these include: Playford Council, ACC: African Community Council, ARA: Australian Refugee Association, LCC: Lutheran Community Care, Primary Health Care, Refugee Services Families SA, Community Centres SA, MRC: Migrant Resources Centre, Shine SA, Northern Mental Health Salisbury, Drug & Alcohol Services of SA, Housing SA, Families SA Department of Families and Refugees, Salvation Army Elizabeth, etc.

ACHIEVEMENTS: EVALUATION RESULTS OF THE VOLUNTEER TRAINING PROGRAMME

Trainer's training styles and skills:

During this period, different facilitators were invited to provide different training for volunteers so that the community can access to different ranges of skills and knowledge. There were 11 different training topics delivered to volunteers and Management Committee during this period. The topics included:

- Interactive Training on Communication, Record information
- Volunteer's role and services available at Playford Council
- Knowledge about Alcohol
- Alcohol and Police
- Hepatitis C
- Mental Health: Loss and Grief, depression, PTSD
- Child Safety Environment Training
- Policies and Procedures
- Fundraising, and
- Organising major events, and
- Reflective Practice

a) Reflective Practice

There were 12 participants at this training. According to feedback/ comments or thoughts about this workshop, the responses were positive and some members also ask to have more similar training or on communication skills.

b) Mental health: Loss & Grief - Depression - PTSD:

The training was conducted in October with 12 participants. In this session, two students of the Master of Social work course who at the time doing work placement at VCASA were also invited to assist with the training session. Of 12 people participated in the training, 100% with the breakdown of 41.7% strongly agreed and 58.3% has agreed that the training sessions provided them with knowledge on Loss & Grief. They all agreed with the breakdown of 50% strongly agreed and that the workshop provided them with knowledge on

Depression and PTSD. Most of them also indicated confident to speak to their community on these issues.

c) Alcohol Knowledge:

The training was organised in November 2010 and was divided into 2 session (Alcohol Knowledge" and "Alcohol and the Law". 12 people participated in this workshop. The workshop aims to increase volunteers' knowledge on alcohol and its effects on body. Information of where to get help also provided to them. When asked if the workshop have increase their knowledge on alcohol, its effects on people and the related health issues, all (100%) either strongly agreed or agreed to the statement.

- d) Alcohol and the Law:** Guest speakers from SAPOL were invited. The aim of this workshop focuses on legal issues related to alcohol consumption and behavior. 100% participants say they are comfortable to contact the police when necessary to assist their community.



Celebration the End of the 2010 year - Christmas function for volunteers

e) Review Communication training, Client Work Recording:

Training was conducted in December 2010. There were 13 participants with only one female. This training was conducted by the Burundian Coordinator in Kirundi to ensure understanding of the contents for all participants. This training was also providing opportunity for the Burundian staff to put his knowledge and skills into practice by conducting training for the group. The training provided a review of the Communication skills and basic counseling skill / interview training from previous years with volunteers; they then used Reflective practice for professional self-improvement. 100% participant agreed that through the training, they understand how to work in collaboration with other team members.

f) Volunteer's role and Services Available at Playford Council

Training was done on 5/2/2011 with 11 participants. This training was conducted in conjunction with the Playford Council. The general feedback was positive with 100% participant strongly agree and agree that they now understand their responsibility as volunteers and where they can refer people to for different services of their needs.

g) Child Safety environment Training:

Conducted on 19/2/2011 guest speaker from Family SA the Refugee division was invited to provide this training to volunteers and staff. There were only 9 people attending this training. All participants (100%) also agreed that the workshop has provided them with knowledge about child abuse, child protection law and their responsibility. However, when asked if they understand their responsibility in reporting child abuse, one person stated "uncertain"

h) Hepatitis C Information: Conducted by Hep. C Council SA with 14 participants. In general, the evaluation result was positive with 100% participant agreed that the workshop has provided them with information about Hep. C. However, 14% of participants (2 persons) said that they're uncertain if they have enough expertise to provide the information back to the community.

i) Training on policies and Procedures:

Conducted by the Burundian Office coordinator with 18 attendants and 17 returned evaluation forms. All participants agreed that the workshop was interesting and provide useful information. However, 17% participants (3 people) was uncertain about the important of policies and procedures in benefiting the organisation.

These comments clearly showed a strong interest from the volunteers to understand their legal rights and responsibilities as volunteers. Many people felt that the session was too short and not enough time to cover everything they need to know about policies and insurance. It is also clear that another training session on policies and procedures need to be organised for volunteers. It also recommended that the policies / procedures training should provide to volunteers as part of Volunteers Induction Training, not at the end of project.

j) Fundraising Training:

The training was organized for Management Committee on 24/2 /2011. 6 Committee members turned up to register but one left before the session started. According to participants' feedback, they all agreed that the workshop provided the information related to the importance of doing fundraising.

k) Organizing Fundraising / major event:

Total of 16 participants with 15 returned evaluation forms. This training aims to assist volunteers and community leaders to gain knowledge of how to organise a major outdoor cultural event in the local community.

100% participants agreed that workshop has given them knowledge about fundraising / event organisation in which 53.3% strongly agreed to the statement.